

# BLUE FISH

P E D I A T R I C S

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## **Missed Appointments Policy**

Blue Fish Pediatrics endeavors to provide timely and convenient service. Patients who come late, unprepared, or without an appointment, inconvenience those patients who are on time, prepared, and call in advance to schedule an appointment time. If you have an appointment and you cannot make it or are going to be late, please contact us to either cancel or re-schedule your appointment at least 1 hour before your appointment time. This will enable us to see patients as timely as possible.

In order to protect your time, patients who:

- have missed their appointment by being more than 20 minutes late (this is considered a no-show)
- have come unprepared for their visit (ex. their primary care doctor listed with Medicaid has not been changed to a Blue Fish doctor),
- or, have dropped in for an office visit without an appointment

will have the option to either reschedule their appointment or wait until the next available appointment. We will always do everything to ensure that your child is seen as soon as possible.

If you have any questions at all, please do not hesitate to call us.