

# Memo

**To:** Doctors, Mas, and front desk  
**From:** Management  
**Date:** July 21, 2022  
**Re:** Car visits

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Starting immediately, car visits are no longer required for COVID positive families and patients. If a parent answers positively to the triage questions, then the family should be scheduled for the end of the morning or end of the day just like our current protocol for exposures.

Cypress, Heights, Sienna, the family can wait in their car until we call them to let them know to come in. All other offices in a medical plaza, the family may wait in the hallway.

As a reminder, any patient/family that had a primary exposure or tests positive should not wait in the waiting room and be taken immediately to the closest exam room.

For families who request a car visit, such as those with immunocompromised individuals, please continue to accommodate as needed.