

Memo

To: Doctors and MAs
From: Management
Date: February 24, 2022
Re: Flu analyzer error

Recently at some of our offices, a handful of tests are resulting as negative via the analyzer, although when visually read it shows a line indicating a positive test. This has happened with a family recently where 3 out of 5 family members were currently flu positive and the patient with the “negative test” had symptoms. Due to these recent testing issues, we are questioning the validity of the flu analyzers.

To ensure the most accurate results we are doing two steps.

1. Per the manufacturer instructions, we will let the cassette run for the full 10 minutes before inserting into the analyzer, no matter what visual results show.
2. As an extra precaution, if the analyzer results the test as negative, then the MA will visually read the cassette. If the MA visualizes a positive line, then the MA will document both results in ecw to notify the doctor.

Ex: analyzer result: negative
visual reading: positive A