

Memo

To: Phone trained MAs
From: Management
Date: 6/21/21
Re: Wearing masks while on phones

8/5/21 Revision – We are now requiring all phone trained MAs to wear a mask at all times, regardless of vaccination status.

~~We will no longer require our phone trained MAs, who are fully vaccinated, to wear masks while on phones. While doing phones MAs typically have no direct patient/parent contact. If the phone MA needs to get up from phones, they will be required to don a mask before walking about the office. Our front office staff is not fully vaccinated and has prolonged, direct parent contact, and are still required to continue to wear a mask.~~

We will revisit this for the rest of the staff when the COVID-19 vaccines become available for our younger patients.