

Memo

To: Doctors and MAs
From: Management
Date: March 16, 2021
Re: COVID testing

Each office has COVID swabs ordered for in office use. When they arrive, they may be used for patients who have come into the office for a sick visit and the doctor orders a COVID test. The doctor or MA should notify the family that the average turn around time is about 2 days. Harris county and Memorial Hermann UC testing is coming back in 18-24 hours. Turn around time can change at any moment for any location.

Parents that are calling into the office requesting COVID tests will be directed to our website for the list of testing locations. We are not advertising that we are swabbing in office. Our goal is to make testing more convenient for families that have to come in for a sick visit, while not attracting increased traffic of potential COVID patients.

Instructions for collection are attached.