



**Acknowledgement of
PARENTAL SEPARATION AND DIVORCE POLICY**

At Blue Fish, we understand that a family can have many different forms and seasons. Our focus is to provide complete & thorough medical care to your child(ren). Separation & divorce can sometimes present communication barriers between caregivers. Below are our office policies & procedures in these situations:

- In the absence of any legal documentation provided to us, both biological parents will have equal access to a patient's medical record.
- Unless restricted by legal documentation provided to us, either parent may schedule or cancel appointments, bring the minor(s) to appointments, and assist in making decisions on a minor's behalf. We do recommend that in cases of joint custody, both parents attend appointments or communicate with each other before & after the visit.
- Our office will **not** call (or otherwise notify) a parent in the case of an appointment scheduled by a different parent. We will contact the parent who accompanied the child to the appointment in cases of follow-up phone calls for things such as test results, but may reach out to an alternative legal guardian if they cannot be reached.
- All office correspondence will be sent to the primary address of the insurance holder. This includes billing statements among other things. Payment (copays, deductibles, etc.) are due at the time of service.
- Our patient portal provides access to portions of a child's medical record from birth until they turn 18 years old. Access may be obtained by requesting it from our Office Manager. Our system only allows for one (1) email account to access the patient portal.
- Should issues between the parents become disruptive for our practice and inhibit the best care for your child(ren), we reserve the right to discharge a family from our care.

Patient's name: _____

Patient's date of birth: _____

Mother's Signature

Date

Father's Signature

Date